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<b>DECLARATION FOR UTILITY OR DESIGN PATENT APPLICATION (37 CFR 1.63)</b>  <input checked="" type="checkbox"/> Declaration Submitted with Initial Filing      OR <input type="checkbox"/> Declaration Submitted after Initial Filing (surcharge (37 CFR 1.16 (e)) required)	Attorney Docket Number	7000-289
	First Named Inventor	Presnell, Michael Craig
	<b>COMPLETE IF KNOWN</b>	
	Application Number	/
	Filing Date	
	Art Unit	
	Examiner Name	

As the below named inventor, I hereby declare that:

My residence, mailing address, and citizenship are as stated below next to my name.

I believe I am the original and first inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled:

IMPROVED MONITORING FOR OPERATOR SERVICES

(Title of the Invention)

the specification of which

☒ is attached hereto

OR

☐ was filed on (MM/DD/YYYY)

as United States Application Number or PCT International

Application Number and was amended on (MM/DD/YYYY) (if applicable).

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I hereby claim foreign priority benefits under 35 U.S.C. 119(a)-(d) or (f), or 365(b) of any foreign application(s) for patent, inventor's or plant breeder's rights certificate(s), or 365(a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent, inventor's or plant breeder's rights certificate(s), or any PCT international application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application Number(s)	Country	Foreign Filing Date (MM/DD/YYYY)	Priority Not Claimed	Certified Copy Attached?	
				YES	NO
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

☐ Additional foreign application numbers are listed on a supplemental priority data sheet PTO/SB/02B attached hereto:

[Page 1 of 2]

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## DECLARATION Utility or Design Patent Application

Direct all correspondence to: <input checked="" type="checkbox"/>		Customer Number or Bar Code Label		27820		OR <input type="checkbox"/>		Correspondence address below			
Name											
Address											
City				State			ZIP				
Country			Telephone				Fax				
<p>I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.</p>											
NAME OF SOLE OR FIRST INVENTOR :				<input type="checkbox"/> A petition has been filed for this unsigned inventor							
Given Name (first and middle [if any])				Family Name or Surname							
Michael Craig				Presnell							
Inventor's Signature				<i>M Craig Presnell</i>				Date		8/21/2003	
Durham			NC		USA		USA				
Residence: City			State		Country		Citizenship				
1416 Southpoint Crossing Drive											
Mailing Address											
Durham			NC		27713		USA				
City			State		ZIP		Country				
NAME OF SECOND INVENTOR:				<input type="checkbox"/> A petition has been filed for this unsigned inventor							
Given Name (first and middle [if any])				Family Name or Surname							
Inventor's Signature								Date			
Residence: City			State		Country		Citizenship				
Mailing Address											
City			State		ZIP		Country				
<input type="checkbox"/> Additional inventors are being named on the ____ supplemental Additional Inventor(s) sheet(s) PTO/SB/02A attached hereto.											

PATENT/DOCKET NO. 7000-289  
CUSTOMER NO. 27820

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: Michael Craig Presnell	§	Attorney Docket No. 7000-289
	§	
Serial No.: N/A	§	
	§	
Filed: Herewith	§	
	§	
Title: <b>IMPROVED MONITORING FOR</b>	§	
<b>OPERATOR SERVICES</b>	§	
	§	

Commissioner for Patents  
Washington, D.C. 20231

POWER OF ATTORNEY FOR  
PATENT APPLICATION

Nortel Networks Limited, a Canadian corporation having principal offices at:

**2351 Boulevard Alfred-Nobel  
St. Laurent, Quebec H4S 2A9, Canada**

the owner by assignment of the entire right, title and interest to the invention for **IMPROVED MONITORING FOR OPERATOR SERVICES**, by Michael Craig Presnell, and in and to the application for patent and any Letters Patent, whether domestic or foreign, that may issue thereon, hereby appoints the following attorneys and/or agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith:

Benjamin S. Withrow (Reg. No. 40,876), Steven N. Terranova (Reg. No. 43,185), Taylor M. Davenport (Reg. No. 42,466);

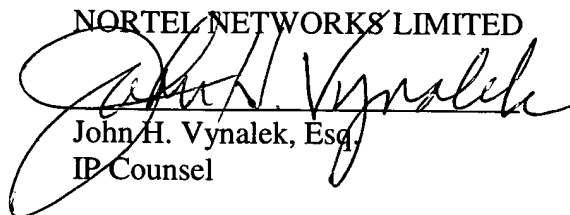
its attorneys with full power of substitution and revocation, to prosecute all domestic and foreign patent applications, including PCT and EPO filings, relating to said invention and to transact all business connected therewith, including signing of all papers on its behalf and making alterations and amendments.

Please address all correspondence and telephone calls regarding this application to:

**Withrow & Terranova, P.L.L.C., P.O. Box 1287, Cary, NC 27512, (919) 654-4520**

The undersigned is the representative for the Assignee of the entire right, title, and interest in the patent application identified above, and is authorized to act on behalf of the Assignee.

8/20/03  
Date

NORTEL NETWORKS LIMITED  
  
John H. Vynalek, Esq.  
IP Counsel